



Nondiscrimination Notice (as per section 1557 of the Affordable Care Act)

The University of Central Florida Student Health Services (UCF Student Health Services) complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex. UCF Student Health Services does not exclude people or treat them differently because of race, color, national origin, age, disability, or sex.

UCF Student Health Services:

- Provides free aids and services to people with disabilities to communicate effectively with us, such as:
 - Qualified sign language interpreters
 - Written information.
- Provides free language services to people whose primary language is not English, such as:
 - Qualified interpreters.

If you need these services, please let the appointment clerk or the nurse know so that they can be provided.

If you believe that UCF Student Health Services has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance with:

- Betty Calton, Patient Advocate;
Telephone number 407-823-2094
Please leave a message with your name, contact information and a brief description of the grievance.
- You can also file a grievance at any of our Comment boxes.
- If you need help filing a grievance, Ms. Calton is available to help you.

You can also file a civil rights complaint with:

- U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>

Or by mail or phone at:

- U.S. Department of Health and Human Services
200 Independence Avenue, SW
Room 509F, HHH Building
Washington, D.C. 20201
1-800-368-1019, 800-537-7697 (TDD)

Complaint forms are available at <http://www.hhs.gov/ocr/office/file/index.html>